



**TUV USA, Inc.**

11 Red Roof Lane Unit 1B  
Salem, NH 03079

23905 Clinton Keith Road 114-416  
Wildomar, CA 92595

1 July 2005

To our valued clients

To Whom It May Concern:,

We would like to inform you of our new TUV USA organization, developed to better serve your needs. RWTUV Systems and TUV NORD, both German Notified Bodies, have merged their businesses around the world. As a result, TUV USA, Inc. (*formerly RWTUV USA, Inc.*) has been established to continue to service the North American region.

TUV USA, Inc. will be able to provide you with all services available from the TUV NORD Group and the continued service from RWTUV Systems. In order to accomplish this, we are pleased to announce that we have reorganized into two regionally efficient locations.

As a result of the merger, TUV USA, Inc. will be moving our offices in Clifton, NJ, effective July 1, 2005 to our New Hampshire location. The TUV USA office in New Hampshire will now be handling all activities for our US customers. All correspondence previously sent to the New Jersey address should now be forwarded to our New Hampshire office.

The TUV USA, Inc. New Hampshire address is:

TUV USA, Inc.  
(*A Member of the TUV Nord Group*)  
11 Red Roof Lane  
Unit 1B  
Salem, NH 03079  
Ph: 866-870-8023  
Fax: 603-870-8026  
[www.tuv-usa.com](http://www.tuv-usa.com)

Our new California office will be able to provide you with a local west coast expertise and customer service. We will continue to be active in your certification and product testing requirements, as well as being able to offer new TUV NORD Group services.

We anticipate that these changes will allow TUV USA to continue the excellent service that you depend on us to provide. Additionally, we look forward to being able to offer you the entire array of new services available from the TUV NORD Group.

As part of the continued improvements to our organization please feel free to contact our Western Regional Manager Jennifer Bromm in our California office at 951-677-8092 or at:

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*(A Member of the TUV Nord Group)*  
23905 Clinton Keith Road 114-416,  
Wildomar, CA 92595  
Ph: 951-677-8092  
FAX: 951-677-8492

Please feel free to contact me with any concerns or questions at anytime. We look forward to working with you and your organization in the future and appreciate all your continued business with us.

Sincerely,

Mike Hopkins

Mike Hopkins  
Vice President  
North American Operations  
TUV USA, Inc.  
*(A Member of the TUV Nord Group)*  
[mhopkins@tuv-usa.com](mailto:mhopkins@tuv-usa.com)